



Terms and Conditions of European Bioplastics Seminars

Scope of Application

The following terms and conditions shall be part of all our contracts of sales and attendance. Upon receipt of these terms and conditions without contradiction the contracting party shall be deemed to accept them.

Terms of Payment

Upon completion of the online registration you will receive a reply confirming your booking within 48 hours and European Bioplastics e.V. will supply an invoice within 14 days of registration. Payment must be received on or prior to the first day of the event or 28 days from the invoice date, whichever is the earlier. Any new bookings made within 14 days prior to the event must be made by bank transfers and be accompanied by either proof of transfer or with valid credit card details to act as security for the payment. Non-payment will be taken as a cancellation, therefore you will be refused entry to the event, i.e., payment must be received before the event to gain entry as a delegate. If payment is not received, delegates will be asked to pay cash at the registration desk to access the seminar.

Payment methods such as cheques and bills of exchange are not accepted.

Delegate Fee Pricing

The seminar fee covers entrance to the seminar, all seminar related work materials, refreshments and a snack. All prices are subject to VAT (value added tax).

Travel and Accommodation

Costs for travel and accommodation and other venue services are NOT included in the seminar fee.

Access Requirements

To help us ensure that all delegates attending the seminar are able to participate fully, please let us know about any special requirements you have.

Cancellations & Substitutions

Cancellations and substitutions must be made in writing. For cancellations made no later than four weeks before the seminar, no cancellation fee will be charged. For cancellations made no later than two weeks before the seminar, fifty percent (50%) of the invoice total will be charged as cancellation fee. The full invoice total (100%) will be charged as cancellation fee for cancellations made within two weeks

before the seminar. However, delegates may be substituted in writing at no additional cost at any time before the event. It may be necessary for reasons beyond the control of European Bioplastics e.V. to alter the content and timing of the programme or the location of the event. If for any reason European Bioplastics e.V. decide to make material changes to this seminar, we are not responsible for covering airfare, hotel or other costs incurred by registrants. In the event that European Bioplastics e.V. cancel the event, European Bioplastics e.V. reserve the right to transfer this booking to another conference to be held in the following twelve months, or to provide a credit of an equivalent amount to other events within the same sector within the following twelve months. Should European Bioplastics e.V. fail for any reason to organise or identify an alternative event in these circumstances your fee will be refunded in full.

Indemnity

Should for any reason outside the control of European Bioplastics e.V. the venue or presenters change, or the event be cancelled due to an act of terrorism, extreme weather conditions, or industrial action, European Bioplastics e.V. shall endeavour to re-schedule but the client hereby indemnifies and holds European Bioplastics e.V. harmless from and against any and all costs, damages and expenses, including legal fees, which are incurred by the client.

Data Protection

By entering your contact details, you agree to allow European Bioplastics e.V. and companies associated with the organisation of this event to contact you (by mail, email, telephone, SMS or fax) regarding your participation in the event. We will not otherwise pass on or sell your contact details to any third party. If you have any questions about our data protection policy please contact us on seminars@european-bioplastics.org.

Place of Performance, Place of Jurisdiction

The place of performance of all contractual obligations shall be the registered office of our company. If the customer is a merchant, the exclusive place of jurisdiction for all disputes arising from or in connection with the contractual relationship shall be Berlin (Germany). However, we shall be entitled to sue the customer at his general place of jurisdiction.

(March 2017)

